

Homeowner Companies	2023 Premium	Total Complaints	Confirmed Complaints	Complaint Index
ACUITY, A MUTUAL INSURANCE COMPANY	1,438,607	0	0	0
AEGIS SECURITY INSURANCE COMPANY	4,000	0	0	0
AFFILIATED FM INSURANCE COMPANY	2,759	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,862,057	0	0	0
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	160,767	0	0	0
ALLSTATE INDEMNITY COMPANY	13,523,372	16	2	2.71
ALLSTATE INSURANCE COMPANY	12,925,125	5	2	2.83
ALLSTATE NORTH AMERICAN INSURANCE COMPANY	6,953	0	0	0
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	10,828,251	3	0	0
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	58,758,898	37	3	0.93
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	62,064	0	0	0
AMCO INSURANCE COMPANY	1,227,566	0	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10,188,107	18	10	17.96
AMERICAN COMMERCE INSURANCE COMPANY	2,258,418	4	1	8.1
AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE COMPANY	9,445,321	5	1	1.94
AMERICAN FAMILY INSURANCE COMPANY	12,298,340	6	1	1.49
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	20,184,557	6	1	0.91
AMERICAN MODERN HOME INSURANCE COMPANY	890,434	2	0	0
AMERICAN MODERN PROPERTY AND CASUALTY INSURANCE COMPANY	15,838,645	11	3	3.46
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	1,013	0	0	0
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	4,749,693	1	0	0
AMERICAN SECURITY INSURANCE COMPANY	9,403	1	0	0
AMERICAN STRATEGIC INSURANCE CORP.	24,735,235	13	2	1.48
AMGUARD INSURANCE COMPANY	210,878	1	0	0
AMICA MUTUAL INSURANCE COMPANY	13,992,621	10	0	0
AMSHIELD INSURANCE COMPANY	1,123,238	2	0	0
ARMED FORCES INSURANCE EXCHANGE	234,847	1	0	0
ARTISAN AND TRUCKERS CASUALTY COMPANY	137,052	1	0	0
ASPEN AMERICAN INSURANCE COMPANY	2,298	0	0	0
AUSTIN MUTUAL INSURANCE COMPANY	107,127	0	0	0
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	1,043,237	2	0	0
BANKERS STANDARD INSURANCE COMPANY	9,933	0	0	0
BRANCH INSURANCE EXCHANGE	413,941	0	0	0
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	5,438,093	5	0	0
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	81	0	0	0
CENTURY-NATIONAL INSURANCE COMPANY	646,587	2	1	28.29
CHUBB INDEMNITY INSURANCE COMPANY	396	0	0	0
CHUBB NATIONAL INSURANCE COMPANY	2,240	0	0	0
CINCINNATI CASUALTY COMPANY (THE)	1,188,552	0	0	0
CINCINNATI INSURANCE COMPANY (THE)	2,659,016	0	0	0
COMMERCE WEST INSURANCE COMPANY	2,590,680	1	0	0
COUNTRY CASUALTY INSURANCE COMPANY	652	0	0	0
COUNTRY MUTUAL INSURANCE COMPANY	54,285,133	3	0	0
COUNTRY PREFERRED INSURANCE COMPANY	10,276,627	2	1	1.78
CRESTBROOK INSURANCE COMPANY	1,881,506	0	0	0
CSAA GENERAL INSURANCE COMPANY	5,460,880	2	0	0
DEPOSITORS INSURANCE COMPANY	1,940,309	1	0	0
EAGLE WEST INSURANCE COMPANY	1,560,518	2	1	11.72
ECONOMY PREMIER ASSURANCE COMPANY	957,663	0	0	0
ELECTRIC INSURANCE COMPANY	88,805	0	0	0
ENCOMPASS INDEMNITY COMPANY	721,606	0	0	0
ENCOMPASS INSURANCE COMPANY OF AMERICA	1,926	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	5,520,722	1	0	0

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ESURANCE INSURANCE COMPANY	143,978	0	0	0
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	886,964	0	0	0
EXECUTIVE RISK INDEMNITY INC.	54	0	0	0
FARMERS DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	3,177,875	1	1	5.76
FARMERS INSURANCE COMPANY OF OREGON	39,749,952	8	1	0.46
FARMERS INSURANCE EXCHANGE	77,179,562	14	0	0
FARMERS PROPERTY AND CASUALTY INSURANCE COMPANY	7,194,385	3	0	0
FEDERAL INSURANCE COMPANY	5,786,313	0	0	0
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	37,662	0	0	0
FIRE INSURANCE EXCHANGE	984,167	1	0	0
FIRST LIBERTY INSURANCE CORPORATION (THE)	41,056	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	66,396,387	29	1	0.28
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	6,120,006	3	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	15,566,729	4	1	1.18
GRANGE INSURANCE ASSOCIATION	2,800,772	3	0	0
GREAT NORTHERN INSURANCE COMPANY	2,029,660	0	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	364,763	0	0	0
HARTFORD FIRE INSURANCE COMPANY	60,090	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,385,898	3	1	13.2
HARTFORD INSURANCE COMPANY OF THE SOUTHEAST	950,390	1	0	0
HARTFORD UNDERWRITERS INSURANCE COMPANY	214,201	0	0	0
HOMEOWNERS OF AMERICA INSURANCE COMPANY	125,083	0	0	0
HOMESITE INSURANCE COMPANY	1,128,751	0	0	0
HOMESITE INSURANCE COMPANY OF THE MIDWEST	48,976,682	23	3	1.12
HORACE MANN INSURANCE COMPANY	666,989	1	1	27.43
INTEGON INDEMNITY CORPORATION	36,754	0	0	0
INTEGON NATIONAL INSURANCE COMPANY	1,529,189	1	0	0
LEMONADE INSURANCE COMPANY	7,310,913	10	2	5
LIBERTY INSURANCE CORPORATION	33,884,154	16	1	0.54
LIBERTY MUTUAL FIRE INSURANCE COMPANY	4,748,852	0	0	0
LIBERTY MUTUAL INSURANCE COMPANY	1,463,723	0	0	0
LM INSURANCE CORPORATION	2,110,341	1	0	0
MARKEL AMERICAN INSURANCE COMPANY	469,169	0	0	0
MIDWEST FAMILY MUTUAL INSURANCE COMPANY	53,953	0	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	14,102,084	0	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	1,482,112	1	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	9,397,452	8	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	2,985,397	2	0	0
OREGON MUTUAL INSURANCE COMPANY	4,306,274	3	1	4.25
PACIFIC INDEMNITY COMPANY	7,327,301	1	0	0
PEERLESS INDEMNITY INSURANCE COMPANY	942,407	0	0	0
PEMCO MUTUAL INSURANCE COMPANY	11,643,026	2	0	0
PHARMACISTS MUTUAL INSURANCE COMPANY	21,802	0	0	0
PRAETORIAN INSURANCE COMPANY	410,689	0	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	4,420,568	1	1	4.14
PROGRESSIVE CLASSIC INSURANCE COMPANY	387,695	0	0	0
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	4,396,483	4	0	0
QBE INSURANCE CORPORATION	870,504	1	0	0
ROCK RIDGE INSURANCE COMPANY	3,078,064	0	0	0
SAFECO INSURANCE COMPANY OF ILLINOIS	59,111,524	21	0	0
SAFECO INSURANCE COMPANY OF OREGON	72,292,342	30	3	0.76
SPINNAKER INSURANCE COMPANY	3,452,613	4	0	0
STANDARD FIRE INSURANCE COMPANY (THE)	704,334	1	1	25.97

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STANDARD GUARANTY INSURANCE COMPANY	2,649	1	0	0
STATE FARM FIRE AND CASUALTY COMPANY	275,086,088	114	9	0.6
STATE NATIONAL INSURANCE COMPANY, INC.	10,400	0	0	0
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	4,597,299	2	0	0
SUBLIMITY INSURANCE COMPANY	8,351,540	1	0	0
TEACHERS INSURANCE COMPANY	970,075	1	0	0
TOGGLE INSURANCE COMPANY	125,013	1	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,294,866	0	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	11,645,768	10	2	3.14
TRAVELERS INDEMNITY COMPANY OF AMERICA	588,548	2	0	0
TRAVELERS PERSONAL INSURANCE COMPANY	48,273,014	38	10	3.79
TRISURA INSURANCE COMPANY	213,930	0	0	0
TRUCK INSURANCE EXCHANGE	1,518	0	0	0
TRUMBULL INSURANCE COMPANY	6,173,605	0	0	0
TWIN CITY FIRE INSURANCE COMPANY	231	0	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	5,433,990	1	0	0
UNITED SERVICES AUTOMOBILE ASSOCIATION	27,676,174	7	1	0.66
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	3,484	0	0	0
UNITRIN SAFEGUARD INSURANCE COMPANY	997,832	0	0	0
USAA CASUALTY INSURANCE COMPANY	34,661,395	9	1	0.53
USAA GENERAL INDEMNITY COMPANY	22,547,658	4	1	0.81
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	1,302,903	1	0	0
VIGILANT INSURANCE COMPANY	1,585	0	0	0
WAWANESA GENERAL INSURANCE COMPANY	70,028	0	0	0